

Repair Request Form

ZENREPAIR.COM

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603-732-0024

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zenrepair@cnicorp.com

Customer Information

Date _____
Name _____
Address _____
City, State Zip _____
Phone _____
Email _____

Business Address?: Y / N

Our primary source for communication. Give current address and check your email for our correspondence.

Device Information and Problem Description

Model Name _____ Color _____

Serial Number _____

Computer Operating Sys Circle One: 2000 XP Vista Other

Describe Problem _____

Pre-Approval I pre-approve repair in the amount of \$ _____, not including shipping.

Extras Included Cable - Power Supply - Battery
Send only the accessories related to the problem. Do not send headphones.

For ZenRepair Diagnosis: _____ Estimate: _____

Use Only Approval (if required): _____

Repair: _____

Repair Service Terms

All repairs have 45 day warranty on parts and labor. The items are tested only for the problems listed, so please describe the problem clearly. Problems with repaired devices must be reported within 72 hours of receipt. If you wish to only have an estimate, write "estimate before repair" in the Problem Description. Otherwise, we will repair if the cost is under \$75, or if pre-approved for a greater amount above. A \$15 shipping fee is added to all devices for return-shipping (AK, HI, PR are \$25). ZenRepair.com is not responsible for items lost in shipping. If you are concerned about this, we recommend shipping registered mail or UPS. Zen Repair does not claim to be able to repair all devices. ZENRepair's total liability for work performed shall not exceed the retail cost for labor services provided.

Payment Information

Credit Card VISA / MC / American Express

Card Number _____

Expiration Date _____

CID _____

Billing Name and Address, if different than above _____

Agreed to by _____

Signature _____

Date _____